

NAME OF UTILITY DISTRICT
ADDRESS/PHONE NUMBER/EMAIL

Information regarding surface water fees, and related issues

Dear Customer:

You are receiving service from [name of district]. Your residence at [address of residence] is also within the boundaries of the North Harris County Regional Water Authority, the entity created to convert areas of north Harris County from well water to surface water.

Currently, your residence is provided groundwater from the District produced from wells owned and operated by the District. In the future, however, the water may be partially or entirely delivered from surface water sold by the Authority, depending on when surface water is available and requirements for use are in place.

On your water bill, you will see a line item charge for surface water fees. The District is required to collect and pay to the Authority a charge of \$2.00 per 1,000 gallons of water pumped from its wells. The District expects that this fee will increase in the near future, and will continue to increase as the Authority acquires surface water from Lake Houston and other sources, and constructs the water delivery system. As the fees increase from the Authority, you will see an increase on your bills. For information on the Authority, see their website at www.nhcrwa.org.

The ever increasing price of surface water, and the customer issues that have continued to exist, created the need for renewed involvement of the water districts in the surface water realm.

In order for the water district community to have an active voice in what happens in the future, many water district board members and others have combined to create an independent Water Users Coalition. The Coalition is not part of the Authority but instead is an independent agent, dedicated to providing a forum of good faith constructive dialogue to encourage cooperation and build a stronger representation among districts, cities, customers and others and other parties impacted by fees and charges set by the Authority.

We encourage customers to take part in the activities of the Coalition, and consider joining to have a voice in what happens regarding surface water in Harris County. The Coalition's website is www.wateruserscoalition.org