

Water Users Coalition

Minutes of meeting on September 11, 2014

The Operators meeting was called to order at 10:00 am

1. Jerry Homan, General Manager of HCFWSD#61, introduced himself as the organizer of the meeting and the facilitator. He recognized Reid Road MUD #1 and thanked them for the generous use of their facility.
2. Each of the attendees introduced themselves and the organization that they represent.
3. Mr. Homan read the Mission Statement and objectives of the Water Users Coalition. Mr. Homan also identified the web site for the coalition, [wateruserscoalition.com](http://wateruserscoalition.com).
4. Mr. Homan, talked about identifying operational concerns, prioritizing those concerns and seeking out viable solutions.
5. An open discussion ensued concerning the most recent taste and odor water problems. Timelines associated with the event were identified in addition to the process of communication between NHCRAWA and the District's operation companies. Ideas were expressed on ways to improve communications and reduce the time between the actual water problem and the notification to the districts such as:
  - a. Several upstream districts experienced the taste and odor problems 2 to 3 days prior to the authority. Opening up a line of communication to these upstream districts would improve response time.
  - b. Development of a notification protocol.
  - c. Better communication with the City when problems arise.
  - d. More frequent testing by the City may improve treatment and notification.
  - e. Some type of alert notice identifying the level of severity of the problem.
  - f. Provide distribution mapping to operation companies and additional contact information.
  - g. Suggest a 3 day notice may meet reasonable expectations of notification.
6. Mr. Homan offers to follow up with the Authority and Carlton to discuss the development of a draft protocol of procedures for notification of water problems for review at the next operations meeting.  
Carlton explains management of flow of water allocation and informs the participants of a successful pilot study that is in place to assist with existing pipe problems. Increased PH – waiting of approval.
7. Mr. Homan summarizes and prioritized a list of concerns with all participants.
  1. Communications (prepare a protocol for notification)
  2. Water Quality & Quantity (Improve Testing frequency, better process of activated carbon on expansion)
  3. Sewer Treatment Plants are experiencing PH problems from surface water.
  4. Policy Developments (Reuse, drought contingency, and the like.)
8. Mr. Homan finalizes the List of Concerns and all agree.
9. Mr. Homan discussed a quarterly meeting of operators and possible engineers. All present agree that the meeting was productive and that a quarterly meeting would be beneficial.
10. The meeting is adjourned at 11:45 am. Mr. Homan thanked all participants who attended the meeting.